



# EU-MACS

## highlights of the assessment of the uptake of climate services

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# Main features of EU-MACS

- H2020 project 2016 – 2018 twinned with MARCO project
- Assesses **drivers, obstacles and enablers** for climate service market development
- ... including the role of *innovation*
- Aims to promote **better matching** of supply options and user needs
- Engages with stakeholders from **finance, tourism and urban planning**
- Produces recommendations on policies and measures
- Offers tools and guidance for users and providers





# Main topics

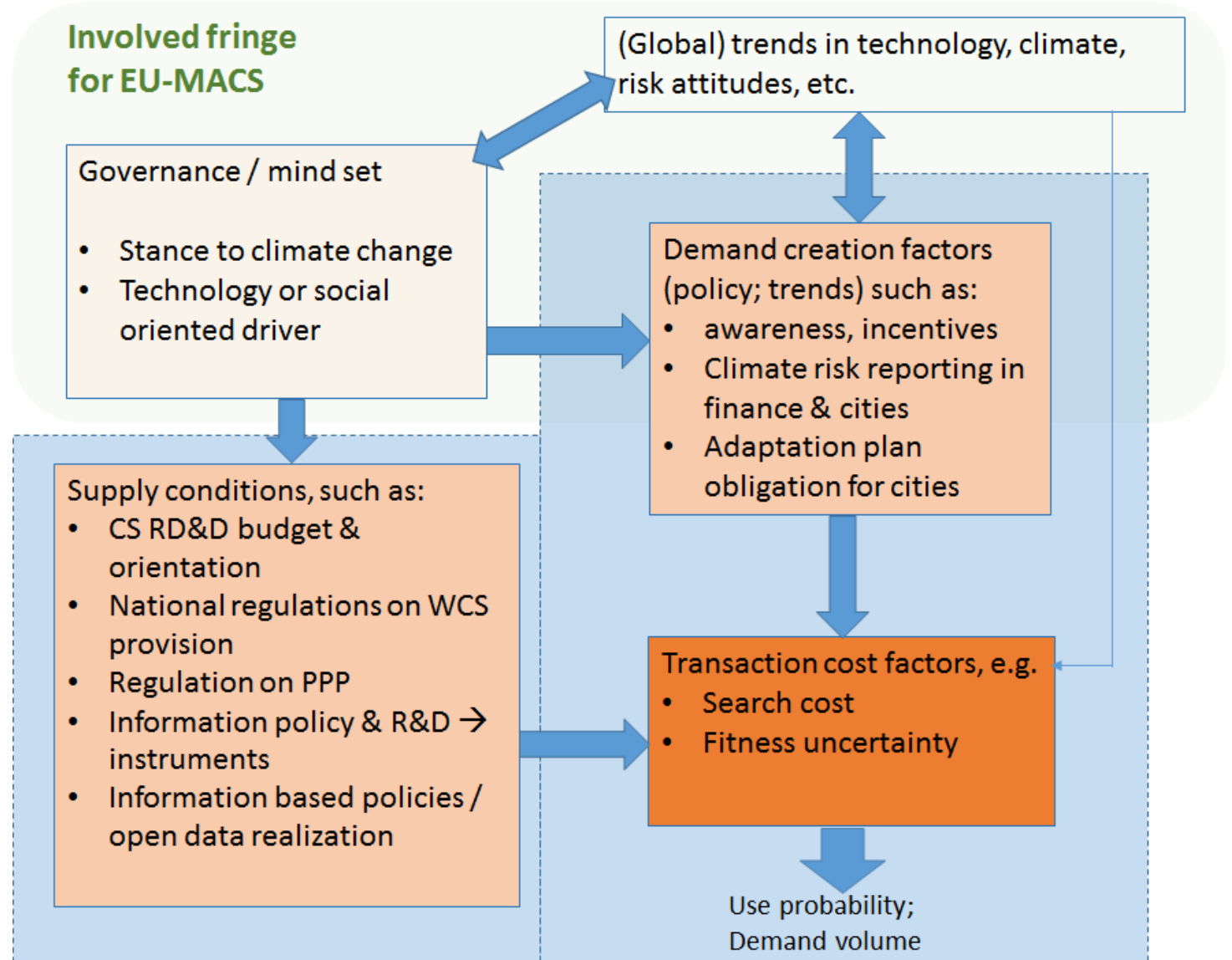
- Structure of obstacles and mechanisms
- Value chain(s) of CS, business models, market structure
- Interaction formats – overview / example Tourism
- Obstacles and opportunities
- Inventory of policies & measures
- Towards a CS policy scenario



# Structuring obstacle domains

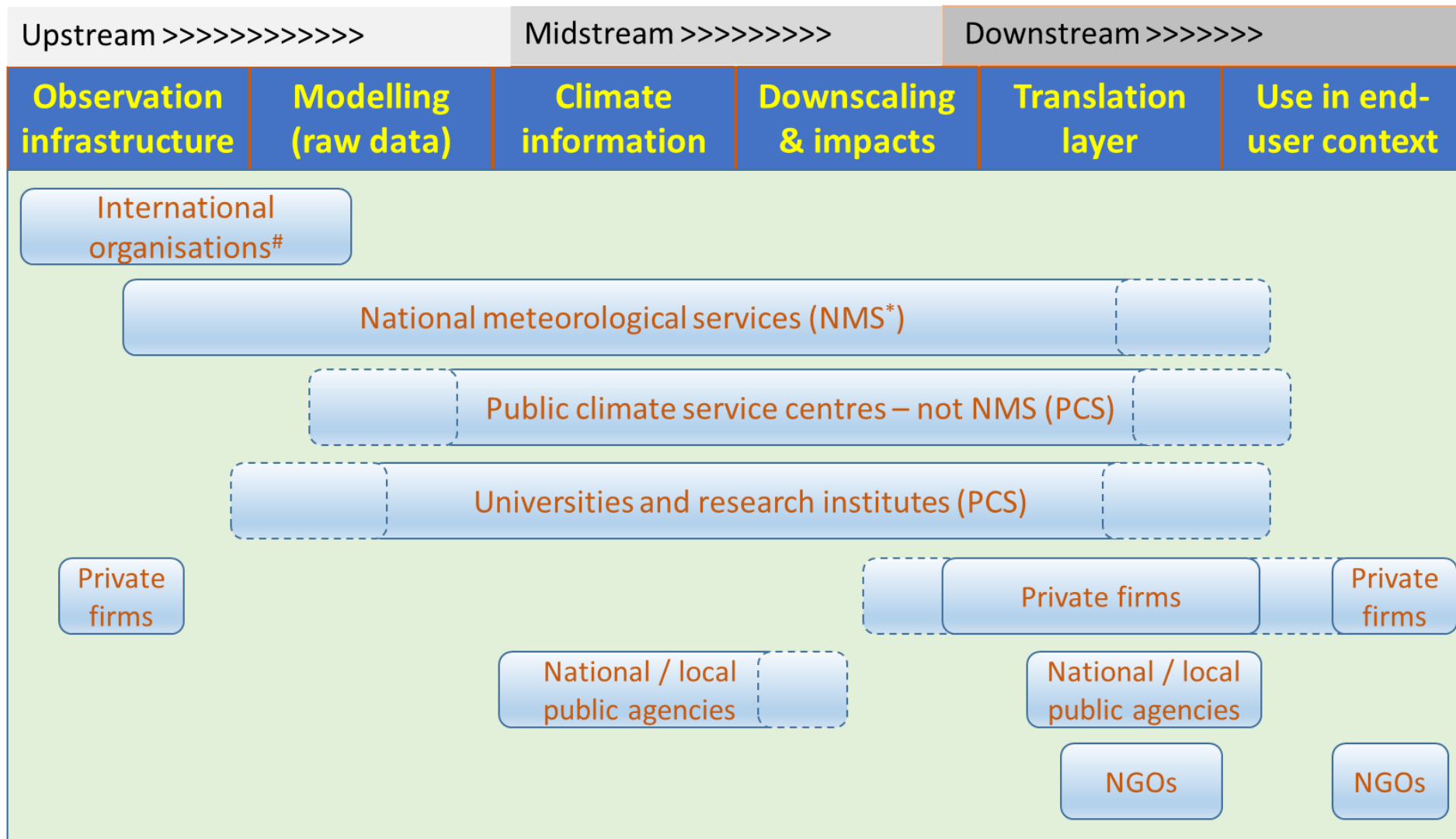
Obstacles and drivers can be arranged in 3 economically and policy relevant domains:

- **Demand** (for climate services)
- **Supply** (of climate services)
- **Matching** of offers and needs



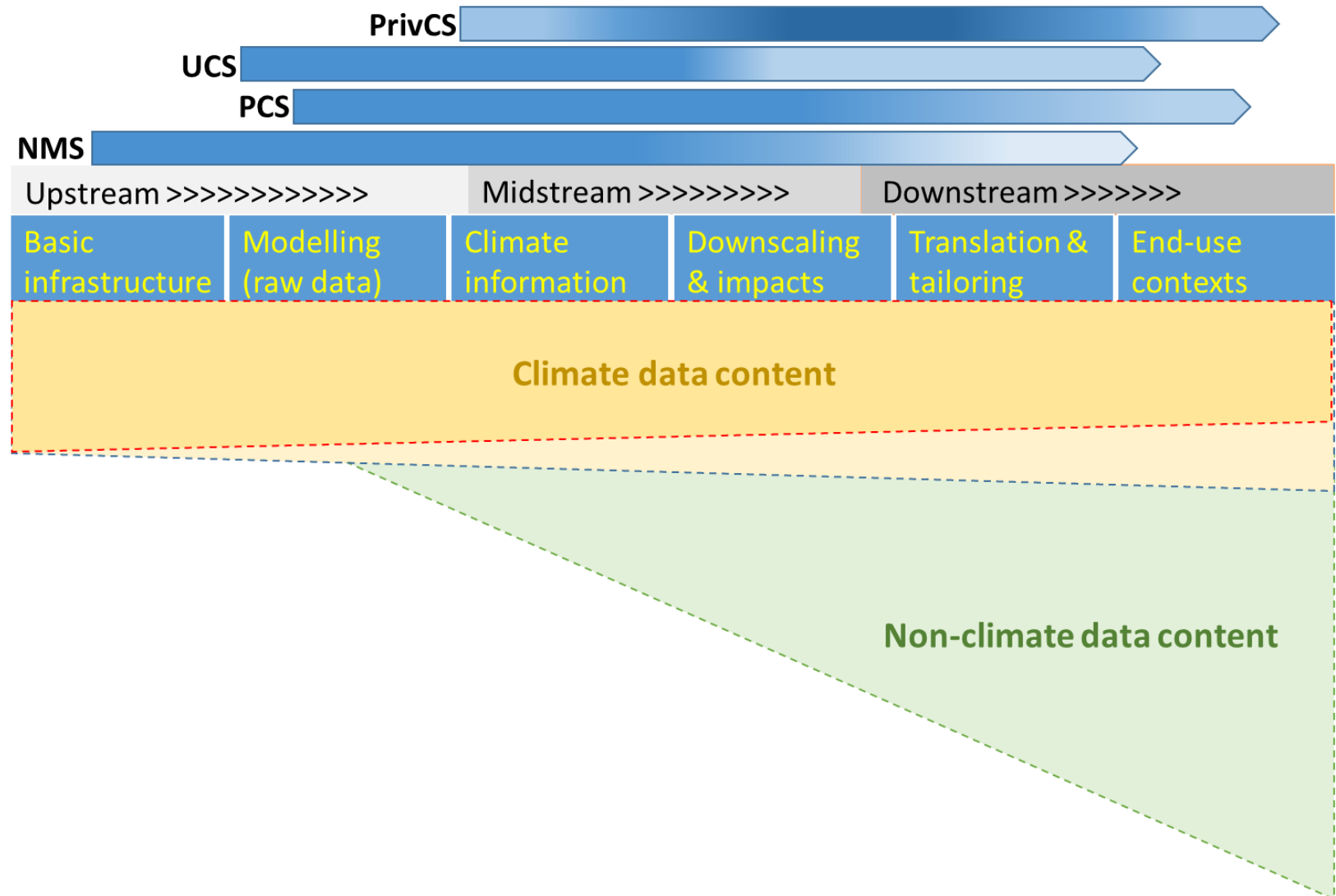
# Value chain segments of climate service provision

(public) CS providers should realize their position



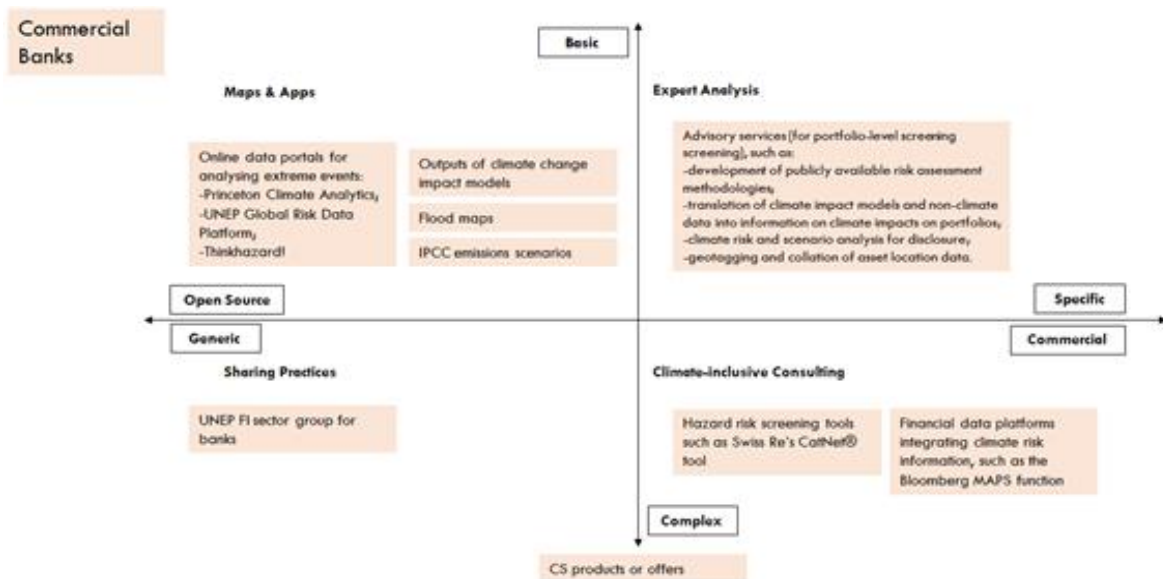
\*) may also include hydrological services (NMHS); #) such as ECWMF and EUMETSAT

- It is very hard to combine skills for all 3 segments in one organization
- Seasonal and adaptation oriented climate services are largely separate w.r.t fitting interactive formats
- Market volume depends also on market structure
- Innovations in downstream and impact CS especially important

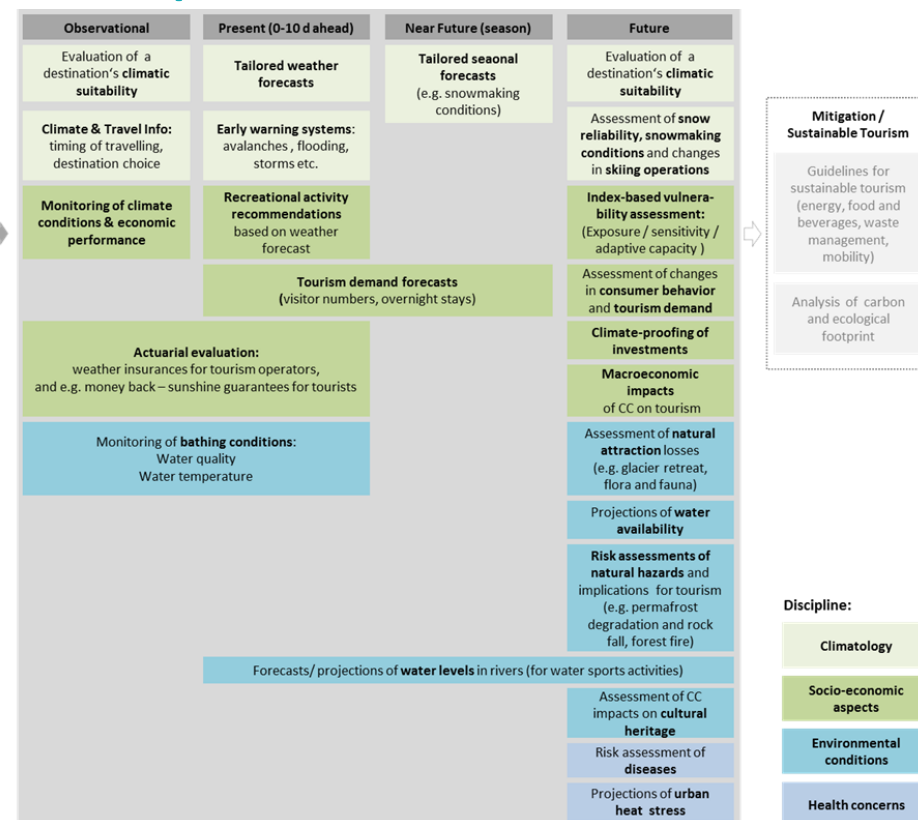


# Exploration & interaction formats

## Product scenario matrix



## Initial palette of CS for tourism



## Living Labs



### GUIDELINES FOR LIVING LABS IN CS

1. QUANTIFYING USER ENGAGEMENT
2. PLACING CITIZENS AT THE CENTER OF INNOVATION
3. ENABLING CROSS-SECTORAL COLLABORATION (COMMUNITARIAN)
4. PROTOTYPING & TEST
5. ADAPTING TO CHANGE

### Guidelines for developing & implementing Living Labs for Climate Services in urban planning

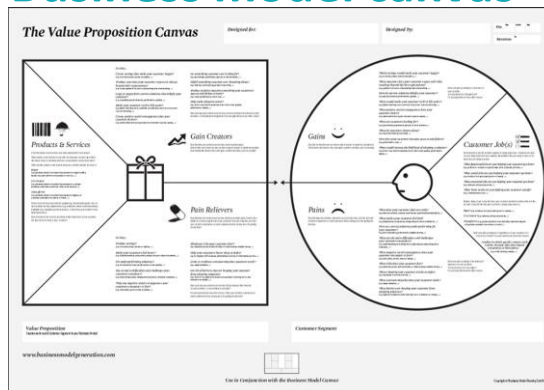
- Author: Irena Valtinen (ENGL)

EU-MACS aims to make the wealth of climate information available for potential users in the form of climate services, turning information into usable and applicable resources for urban planners. Through Living Lab methodologies the array of stakeholders involved in the process are considered in the design of the service, focusing especially on the end-users. By co-creating with stakeholders and developing the services from the end-user point of view, Living Labs aim to create holistic solutions through sustainable service development.

In a nutshell, Living Labs are open innovation environments characterized by systemic co-creation, multi-stakeholder participation and active user involvement in real life settings through multi-method approaches. Living Labs operate as intermediaries among citizens, research organisations, companies, cities and regions for joint value co-creation, rapid prototyping or validation to scale up innovation and businesses.

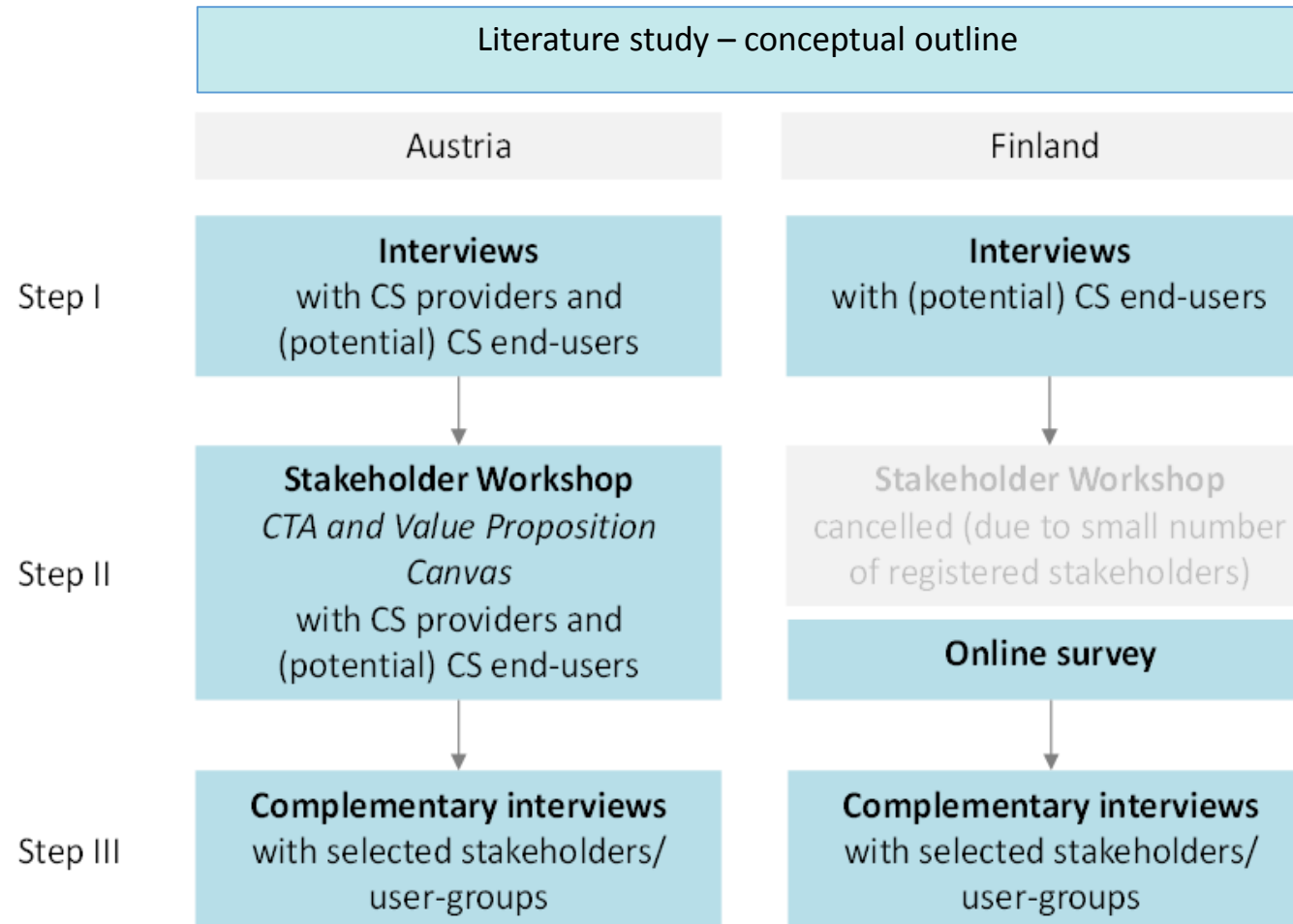
In the context of the EU-MACS project, Living Lab methodologies have been deployed for interactive market exploration and collaborative service development, including

## Business model canvas





# Interaction with Tourism 1

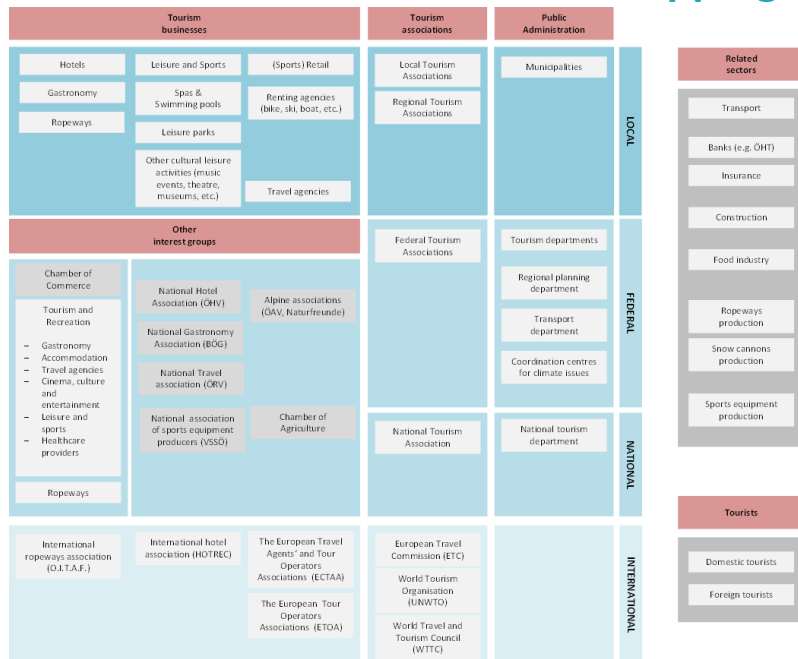


## Involved:

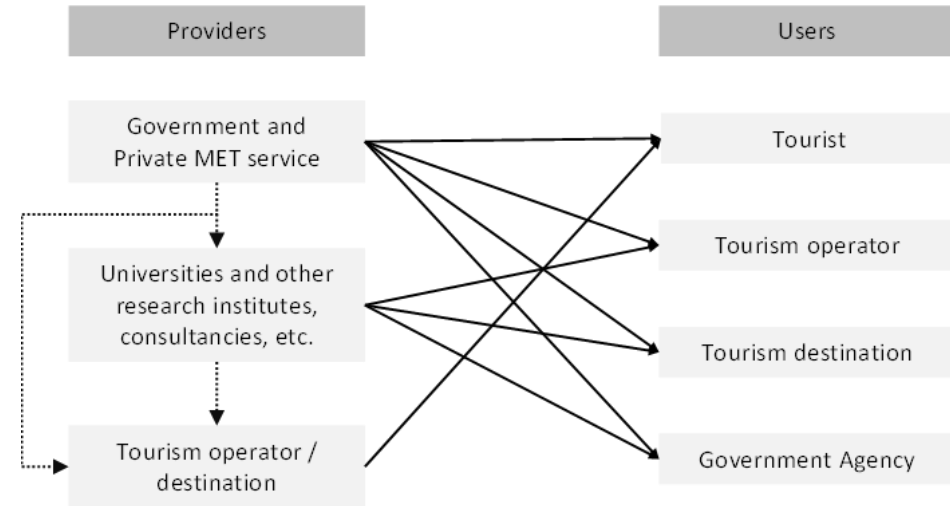
- Provincial & regional tourist boards
- Regional / local public administrations
- Hotel association
- Hospitality firms
- Ski resorts
- Recreation facilities
- Climate Service expert org:
  - Met-offices
  - Universities
  - consultancies

# Interaction with Tourism 2

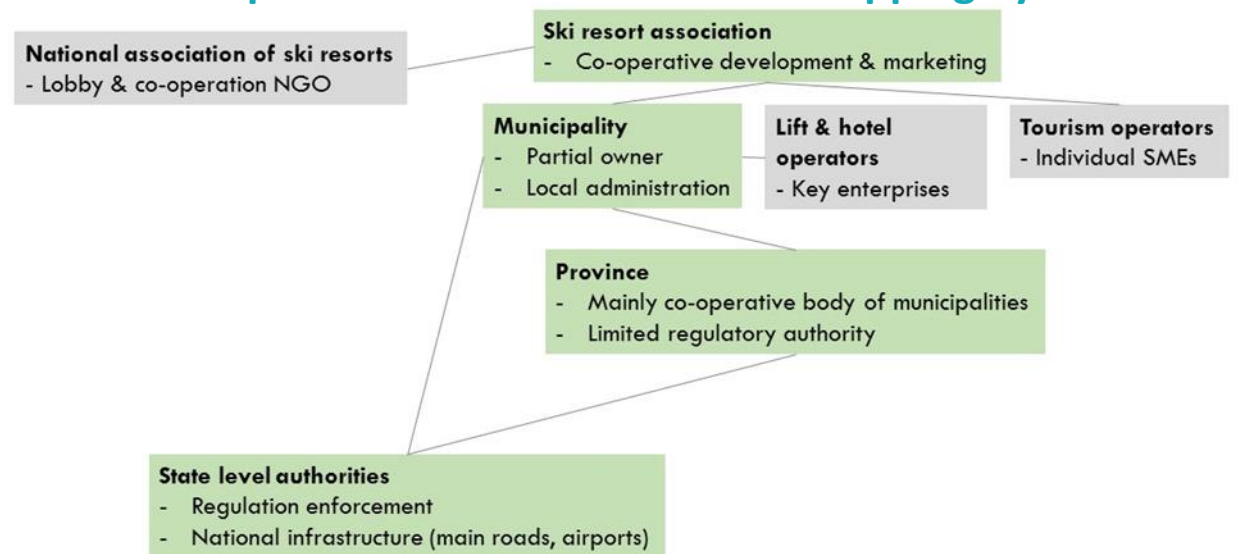
## Austria: detailed stakeholder mapping



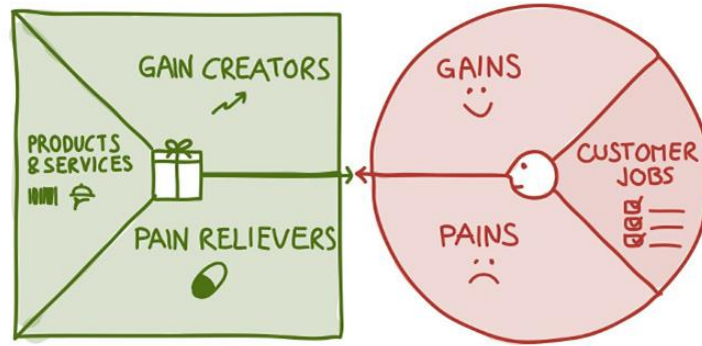
## Austria: CS market mapping



## Lapland: detailed stakeholder mapping by resort



# Interaction with Tourism 3



	Generic	Customised
<b>Focused</b>	<b>Maps &amp; Apps:</b> <ul style="list-style-type: none"> <li>• Generic climate services</li> <li>• Freely or cheaply available ...</li> <li>• ... to all users</li> </ul>	<b>Expert Analysis:</b> <ul style="list-style-type: none"> <li>• Scientific, professional, commercial, monodisciplinary climate services</li> <li>• Tailored to specific decisions and decision-makers</li> </ul>
<b>Integrated</b>	<b>Sharing Practices:</b> <ul style="list-style-type: none"> <li>• Mutual services on ...</li> <li>• ... adapting and mitigating climate change in specific environments</li> <li>• Available to all users</li> </ul>	<b>Climate-inclusive Consulting:</b> <ul style="list-style-type: none"> <li>• Professional, commercial and ...</li> <li>• ... transdisciplinary climate services</li> <li>• Tailored to specific decisions and decision-makers</li> </ul>

	USER NEEDS
<b>Applicability &amp; Format</b>	<ul style="list-style-type: none"> <li>– High resolution: information at local/regional level</li> <li>– Simple &amp; compact – easily understandable</li> <li>– Consultancy services most relevant</li> </ul>
<b>Short-term</b>	<ul style="list-style-type: none"> <li>– Improved weather forecasts (and seasonal forecasts)</li> <li>– Tourism associations/ Hospitality: activity recommendations based on weather forecasts</li> </ul>
<b>Strategic planning</b>	<ul style="list-style-type: none"> <li>– Ski resorts: modelling improvements (e.g. foehn events, extreme precipitation, snowmaking)</li> <li>– Public administration: advise on adaptation strategies and investments planning (e.g. cycling infrastructure)</li> </ul>
<b>Research</b>	<ul style="list-style-type: none"> <li>– General market trends, travel behavior - in relation to climate (change)</li> <li>– Impacts on summer and shoulder-season tourism</li> <li>– Connections between tourism and related areas, such as agriculture, transport, environment</li> </ul>

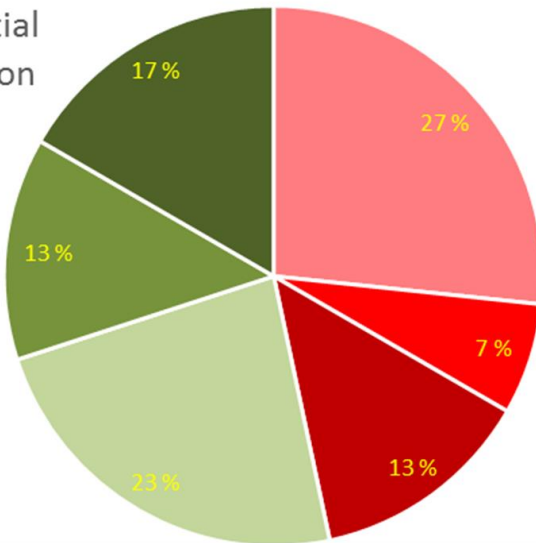
	BARRIERS
<b>Awareness</b>	<ul style="list-style-type: none"> <li>– Risk denial and lack of risk awareness</li> <li>– Unawareness of existing climate services and their benefits of use</li> </ul>
<b>Priorities</b>	<ul style="list-style-type: none"> <li>– Climate is only one issue tourism businesses have to deal with and requires additional resources besides their daily business</li> <li>– Lack of financial pressure</li> <li>– Absent long-term risk management/ Short business decision cycles</li> <li>– Higher interest in short-term services</li> </ul>
<b>Capacity</b>	<ul style="list-style-type: none"> <li>– Limited resources to use or interpret climate data and to provide business/region-specific data.</li> <li>– Financial constraints</li> </ul>
<b>Applicability of CS</b>	<ul style="list-style-type: none"> <li>– Too coarse spatial resolution</li> <li>– Lack of user-friendliness (too complicated scientific language)</li> </ul>
<b>Lack of trust</b>	<ul style="list-style-type: none"> <li>– Conflicting messages in the media cause skepticism</li> <li>– Uncertainty of climate scenarios and lack of knowledge how to interpret climate data</li> </ul>

# resource cost may be more in use than in acquisition even if climate service is charged

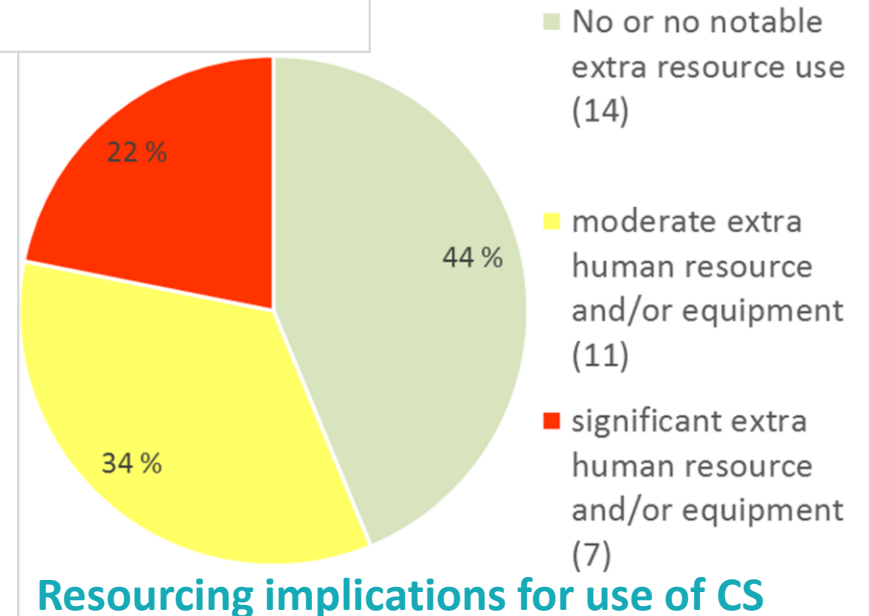
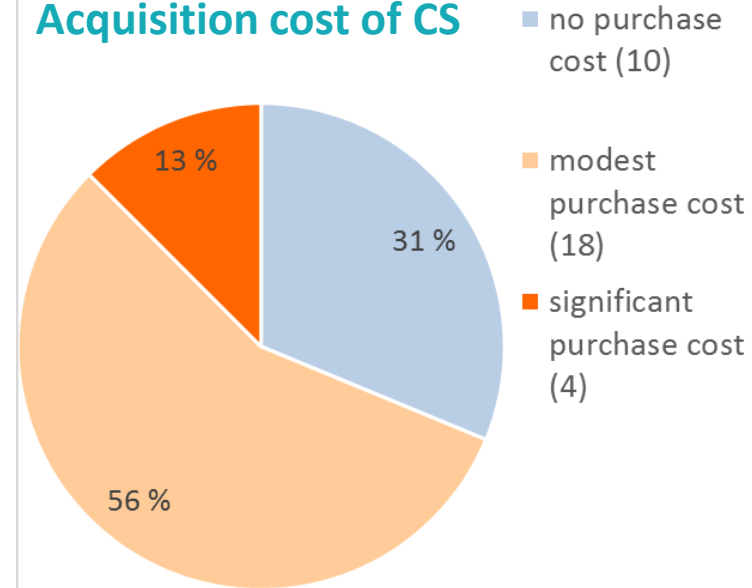


## Preparedness for joint acquisition of climate services

- No, because our climate service needs are quite specific
- No, because our climate services acquisition happens irregularly
- No, because it mixes with confidential or commercially sensitive information
- Yes, in order to better exploit the potential of climate services
- Yes, with organisations from same area
- Yes, in order to share costs / save resource use



## Acquisition cost of CS



## Resourcing implications for use of CS

# Most prominent obstacles



EU-MACS results based on:

- Interactions with stakeholders (surveys, workshops, interviews)
- Obstacle list review
- Rating exercise by EU-MACS experts

## Demand:

- (preliminary) impact projections are of minor importance compared to many other risks
- inherently short term oriented business model (ruling out adaptation CS)
- no clue about how such information could be used in decision making (i.e. no risk management)
- lack of awareness of climate change or (seasonal) climate variability or climate information (as regular input for decision making)
- lack of incentives (e.g. if costs are (expected to be) fully compensated)

## Supply:

- available CS information is not really packaged as service (but e.g. rather as R&D project output)
- CS product portfolio is totally or largely out of scope for the user group
- insufficient resourcing of CS product development and delivery

## Matching:

- mismatch of provider's and user's 'language' and conceptions
- uncertainty about the eventual relevance of the CS for the user's decision process ('fit for purpose')
- temporal and/or spatial resolutions do not match with other user's data
- insufficient guidance and/or embedded consultancy



# Preliminary Identified instruments



Instrument categories	Public and sector policies	Measures at organisation level
<b>Financial incentives</b> <ul style="list-style-type: none"> <li>○ subsidies</li> <li>○ sanctions</li> <li>○ public procurement</li> </ul>	Climate communication fund; Public service contracts on CS; Promoting / supporting brokerage services (e.g. start-up subsidy)	Sponsoring networking between business – experts – policy makers; Promoting / supporting brokerage services (e.g. start-up VF)
<b>Obligations</b> <ul style="list-style-type: none"> <li>○ Accountability</li> <li>○ Disclosure</li> <li>○ Minimum standards</li> </ul>	Regulated climate proofing (incl. resilience level); Societal risk assessments; Public service contracts on CS;	Sectoral guidelines and standards (such as endeavoured in the TFCF process)
<b>Information</b> <ul style="list-style-type: none"> <li>○ Training</li> <li>○ Campaigns</li> <li>○ Open access</li> <li>○ Communities of practice</li> <li>○ Quality standards</li> </ul>	Regulated climate proofing (incl. resilience level); CCIADV as part of business education; Ambitious open data policy; W&CS marketing packages; CS Best Practice programmes	Sponsoring networking between business – experts – policy makers; W&CS marketing packages; CS Best Practice programmes
<b>Hybrid</b> <ul style="list-style-type: none"> <li>○ Feebates (performance dependent) e.g. related to progress in uptake</li> <li>○ Sanctions combined with standards / open access / disclosure rate</li> </ul>	Public service contracts on CS; Exploration of new business & resourcing models ('freemium'; P&U clubs; etc.); Promoting / supporting brokerage services;	Promoting / supporting brokerage services;

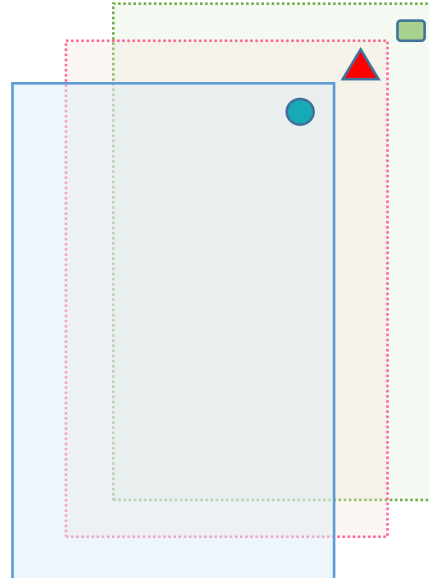
# Still in preparation: CS Policy Scenarios

Transformation ambition levels  
facilitating:

1. Service niches
2. Market niches
3. Regime shifts



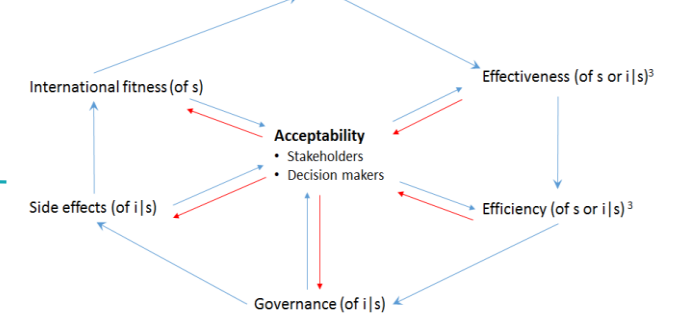
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## Policy scenarios










- open data
- market separation
- charging
- obligations & accountability
- ...etc..

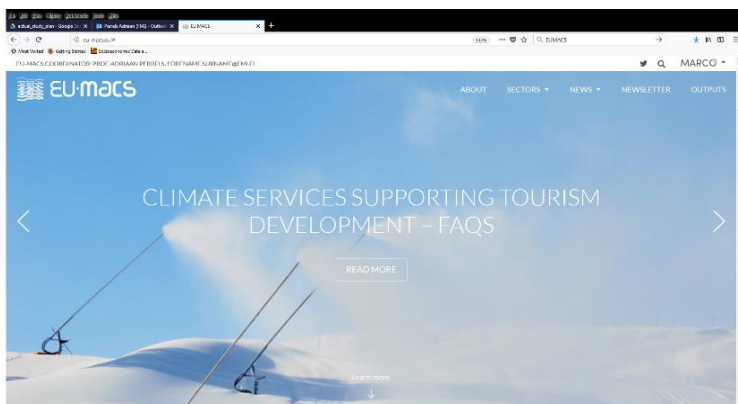
## Acceptability aware policy preparation process



# Conclusions (selection)

- The greater part of current climate services (CS) related activities is realized under ***non-market conditions***; yet there are signs of change
- *Public* CS providers should pay sufficient attention to ***business model development***, in connection with proper understanding of viable positions in the value chain (**role creativity!**) - also users can organize themselves by region / sector, as well as user-provider groupings
- ***Benefits*** of climate services need to be better demonstrated and communicated
- Consequent and comprehensive ***open data policy*** is key enabler, but needs careful reflection on ***charging*** and public-private domain delineation
- Given the novelty of CS for many users joint promotion of different CS (seasonal, adaptation oriented, ...) is not helpful for the promotion of CS uptake
- Well communicated and **harmonized standards and quality assurance** will promote uptake of CS, especially if it includes links regarding **climate ↔ non-climate data**
- **Funding limitations** seem more crucial for **regular CS delivery** than for CS development; at the demand side funding (WTP) depends on clarity of expected benefit

Participant		Type of organisation	Country
FMI (coordinator)	 FMI	Met-services; climate & adaptation research;	Finland
HZG-GERICS	 Helmholtz-Zentrum Geesthacht Zentrum für Material- und Küstenforschung	Climate services & research	Germany
CNR-IRSA		Hydrological research & consultancy, incl. adaptation	Italy
Acclimatise		Climate services provider	United Kingdom
CMCC		Climate research and services	Italy
U_TUM	 unternehmertum Center for Innovation and Business Creation at TUM	Market start-up support for innovations	Germany
U_Twente		Research in innovation mechanisms and policy	Netherlands
JR		Technical & social innovations for climate change issues	Austria
ENoLL		Promotion and support of Living Lab applications	Belgium



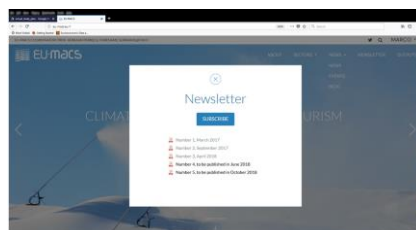
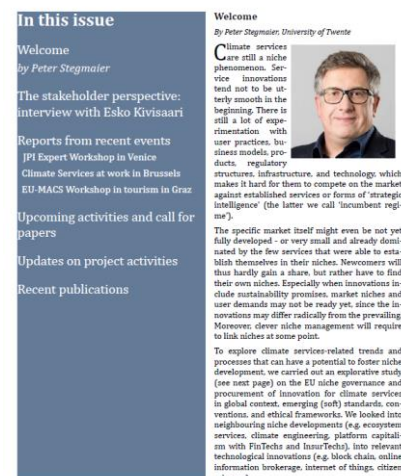
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## Publications:

- <http://eu-macs.eu/outputs/#>
- Climate Services – special issue with MARCO (spring 2019)
- Urban Climate – special issue (spring 2019)

**Further questions:**  
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**Thank you**